

Sign up for home delivery through optumrx.com or the OptumRx app¹



Managing your prescriptions through **optumrx.com** or the OptumRx mobile app is a fast, easy and secure way to make the most of your pharmacy benefit. Sign up for an online account today.

Use your online account or mobile app to:



Set up home delivery and fill, transfer or renew prescriptions



Find lower-cost medications to help you save money



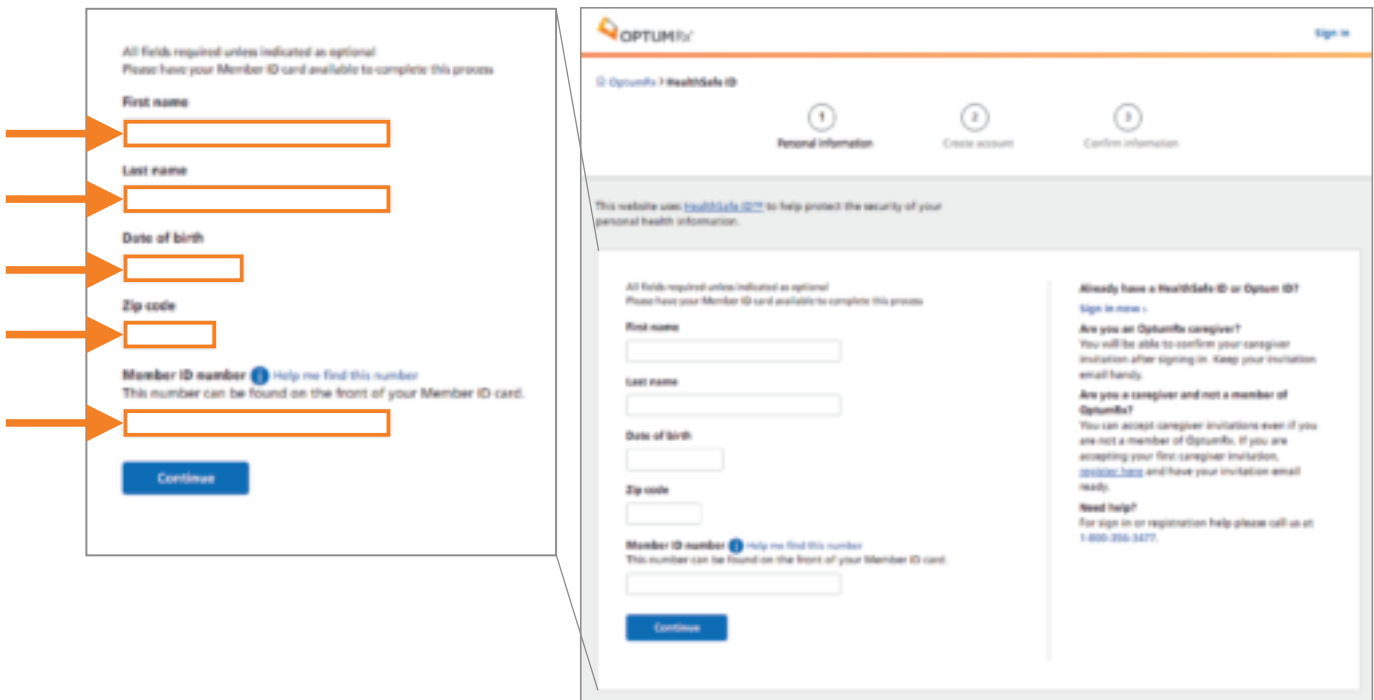
Set up medication reminders to refill/renew a prescription

Follow these easy steps to set up your optumrx.com account:

1. Go to **optumrx.com** and click on **Register**.



2. Input your personal information, including your member ID number. This number can be found on your member ID card.



3. Set up your security questions.

The image displays two screenshots of a web form for setting up security questions. The left screenshot shows the form with three security questions and their corresponding answer fields. Three orange arrows point to the answer input boxes. The right screenshot shows the dropdown menu for the first security question, listing various options such as 'What was your first phone number?', 'What is your best friend's name?', 'What is your favorite color?', 'Who is your favorite sports team?', 'What is your maternal grandmother's maiden name?', 'What is the name of the company of your first job?', 'What was your first car make and model?', 'What was your high school mascot?', 'What is your mother's maiden name?', 'What is your father's middle name?', 'What is the name of your first pet?', 'What school did you attend in first grade?', 'What is the city and state of your birth?', 'What was your dream job as a child?', and 'What is your childhood nickname?'. Below the dropdown menu is an 'Answer' input field and a 'Remember me' checkbox. At the bottom of both screenshots is a 'Create my ID' button.

4. Confirm your information is correct. We'll send you an email to confirm your identity and to complete your registration.

The image shows a registration confirmation page for OptumRx. At the top left is the OptumRx logo. Below it is a breadcrumb trail: 'OptumRx > HealthCare ID'. A progress bar shows three steps: 'Personal information' (completed with a green checkmark), 'Create account' (completed with a green checkmark), and 'Confirm information' (active with a blue circle and exclamation mark). Below the progress bar is a message: 'Only one more step. To help protect your account we must confirm your information before proceeding.' In the center, there is an envelope icon and the email address '123abc@example.com'. Below the email address is a link: 'To confirm your identity, we sent an email to: r1tk_mandal@optum.com / Edit'. Below this is a message: 'Please check your inbox and follow the instructions to complete this process.' At the bottom, there are two sections: 'Are you an OptumRx caregiver?' and 'Are you a caregiver and not a member of OptumRx?'. Below these is a 'Need help?' section with contact information: 'For sign in or registration help please call us at 1-800-256-2477.'

You can also create an account through the mobile app. Just download the OptumRx mobile app from the Apple® App Store or Google Play™ to get started and follow steps 1-4 on the app.

Frequently Asked Questions

Do I need an email address to sign up for home delivery?

No. You do not need an email address to sign up for home delivery. Simply call us at **1-800-562-6223**, TTY **711** and an OptumRx agent can help you sign up for home delivery over the phone.

What payment options are available?

We have several secure, convenient payment options including check by phone, credit card, debit card, money order and Automatic Clearing House (ACH).

What is the shipping cost on home delivery orders?

OptumRx offers free standard shipping on home delivery orders within the United States and its territories. Next-day delivery (after processing) is available for an extra fee.

Are there other ways to place a home delivery order?

Yes. Here's how you can get started with home delivery:

- ePrescribe—Ask your doctor to send an electronic prescription to OptumRx.
- Phone—call the toll-free number on your member ID card or call us at **1-800-562-6223**, TTY **711**

Can I use both [optumrx.com](https://www.optumrx.com) and the OptumRx mobile app?

Yes. If you make a change to your account or manage your prescriptions on the website or app, that information will be updated on the other as well.

Will I be able to talk with a pharmacist?

Yes. Pharmacists are available 24 hours a day, 7 days a week.

Questions? Call us at **1-800-562-6223**, TTY **711** and we will be happy to help you.

Register today at [optumrx.com](https://www.optumrx.com).

Some website features may not apply to all members

*App is available for download on both Apple® and Android™ devices. Apple, the Apple logo and iTunes are trademarks of Apple Inc., registered with the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.



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